

iOS (Apple) Device Swap Process

Last Updated: 4/8/2024

- Welcome to iOS Device Swap Process.
- Please be aware that your iOS(Apple) device needs to be 13.0 or higher.
- We will Outline:
 - Swapping your OneLogin Protect App from old to new device.
 - Removing MaaS 360 before setting up new device.
- If you encounter any issues, please stop and contact Support.







1. Download the OneLogin

Protect App on your new

device.
2. Once Downloaded, use a different device (your old device or a computer) and open a web browser.

- 3. Login to stalogin.onelogin.com
 - Note: You may need your old device to approve authentication into the site.







- 4. Once logged in, go to the topright corner where your nameis and choose "PROFILE".
- Once under "PROFILE", go to
 "SECURITY FACTORS".
- 6. Here you will "ADD FACTOR".





- 7. A pop-up widow will appear for you to add a factor for the OneLogin Protect App.
- 8. Since you have the App installed already, click "ACTIVATE".
- Next, make sure you have
 iPhone & Android selected in the dropdown and use the App to
 "ADD ACCOUNT" on your new device to scan the QR Code.







10. Once completed, you will see

StaLogin listed in the app on your New Mobile Device.

11. Go back to StaLogin on your

Browser (you opened in step 3).

- Go to your <u>new</u> connection and "SET AS PRIMARY".
- <u>OPTIONAL</u>: Go to the **old connection** and "REMOVE".

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Removing MaaS 360 from old Device



Removing MaaS 360 Process

- 1. Go to Settings, then General
- 2. Go to VPN & Device

Management and click on

MaaS360 MDM Profile.

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Removing MaaS 360 Process

- 4. On the next screen, click on Remove Management.
- 5. You may be prompted to enter your device PIN.
- 6. When prompted, click
 - "REMOVE".
- 7. Once processed you will see there are no profiles listed.





To enroll your new device please use the iOS

Enrollment Guide Linked here:

IOS Enrollment Guide

