

# iOS (Apple) Device Swap Process

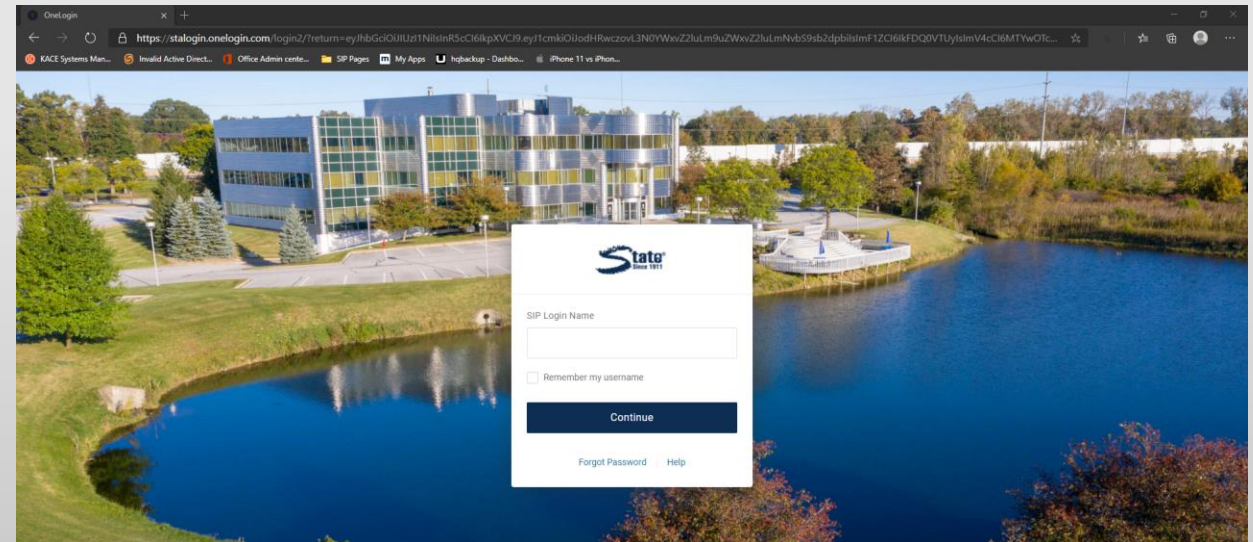
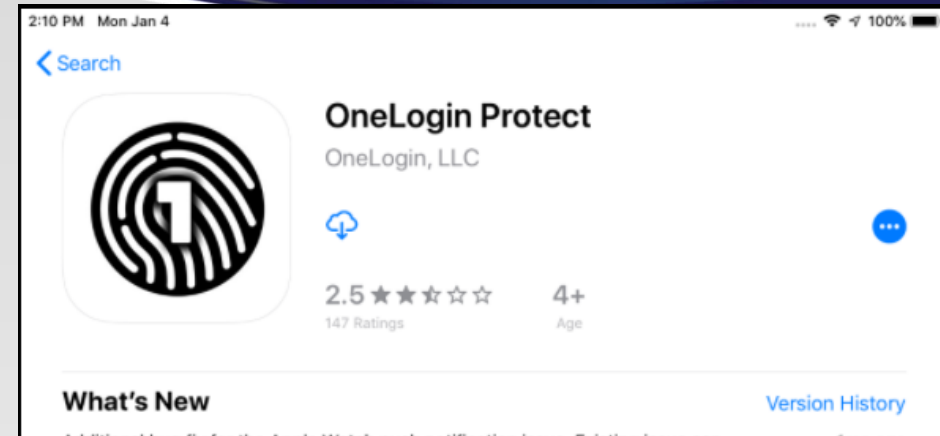
Last Updated: 4/8/2024

- Welcome to iOS Device Swap Process.
- Please be aware that your iOS(Apple) device needs to be 13.0 or higher.
- We will Outline:
  - Swapping your OneLogin Protect App from old to new device.
  - Removing MaaS 360 before setting up new device.
- If you encounter any issues, please stop and contact Support.

# OneLogin Protect App Process

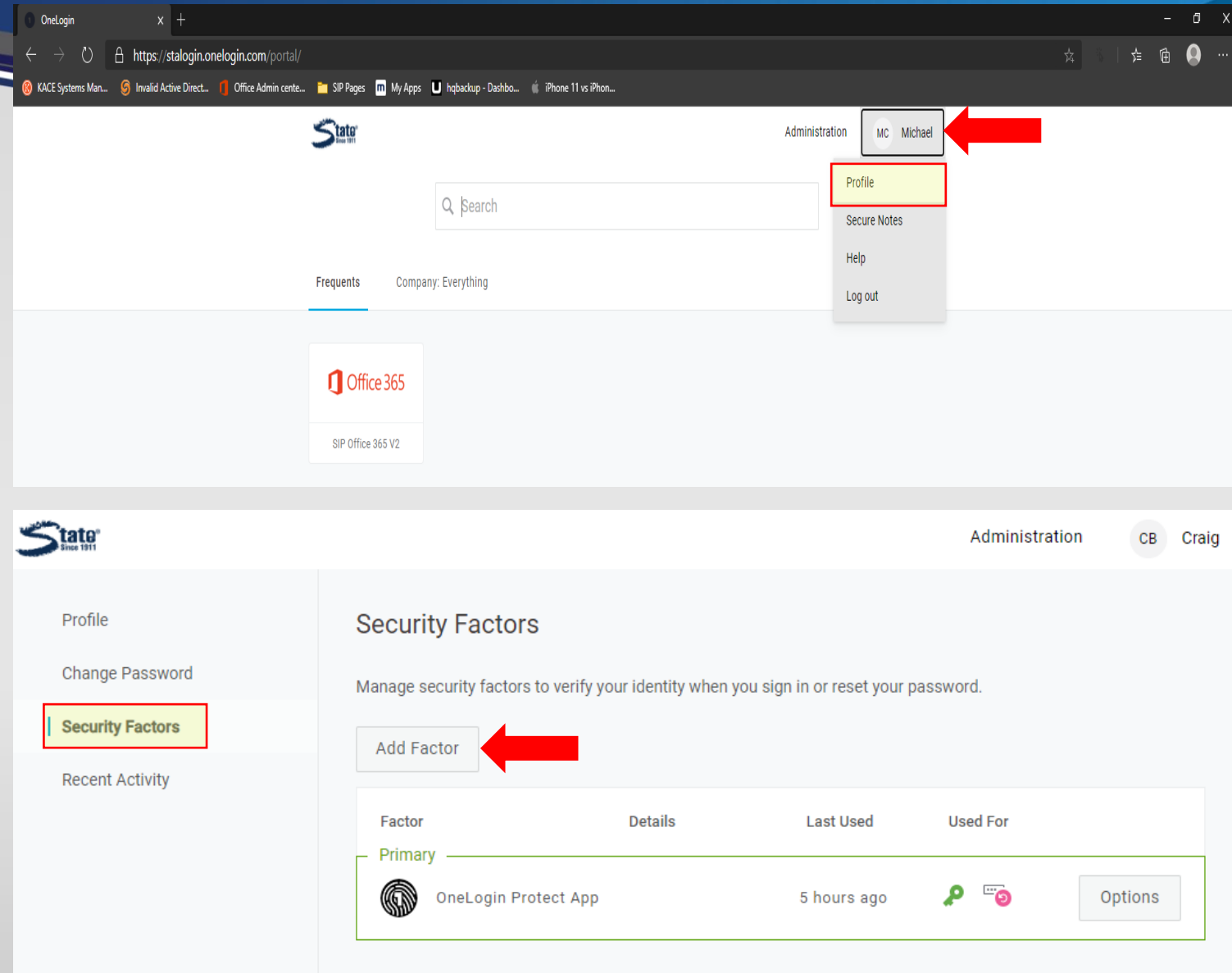
# OneLogin Protect App Process

1. Download the OneLogin Protect App on your new device.
2. Once Downloaded, use a different device (your old device or a computer) and open a web browser.
3. Login to [stalogin.onelogin.com](https://stalogin.onelogin.com)
  - **Note:** You may need your old device to approve authentication into the site.



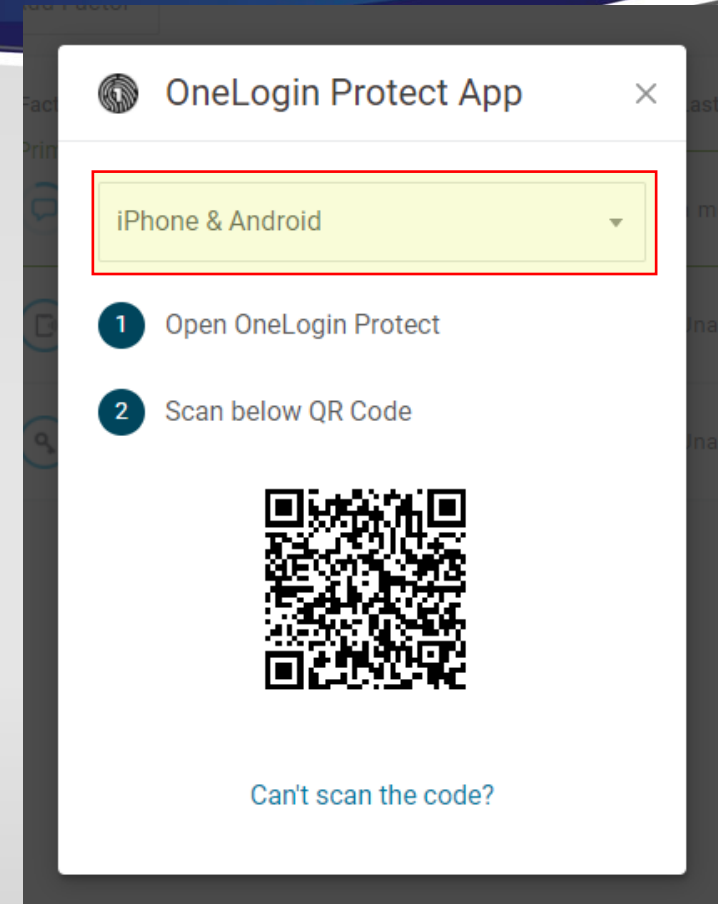
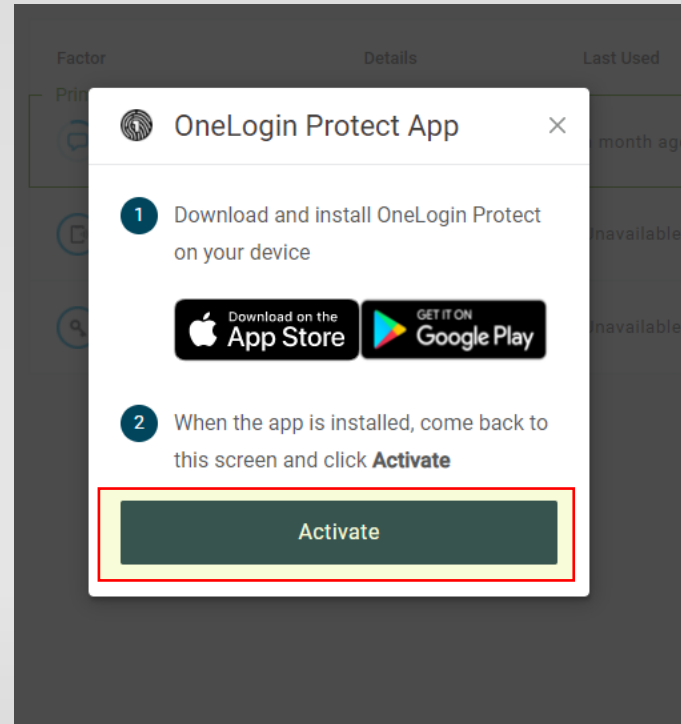
# OneLogin Protect App Process

- Once logged in, go to the top right corner where your name is and choose “PROFILE”.
- Once under “PROFILE”, go to “SECURITY FACTORS”.
- Here you will “ADD FACTOR”.



# OneLogin Protect App Process

7. A pop-up window will appear for you to add a factor for the OneLogin Protect App.
8. Since you have the App installed already, click “ACTIVATE”.
9. Next, make sure you have iPhone & Android selected in the dropdown and use the App to “ADD ACCOUNT” on your new device to scan the QR Code.

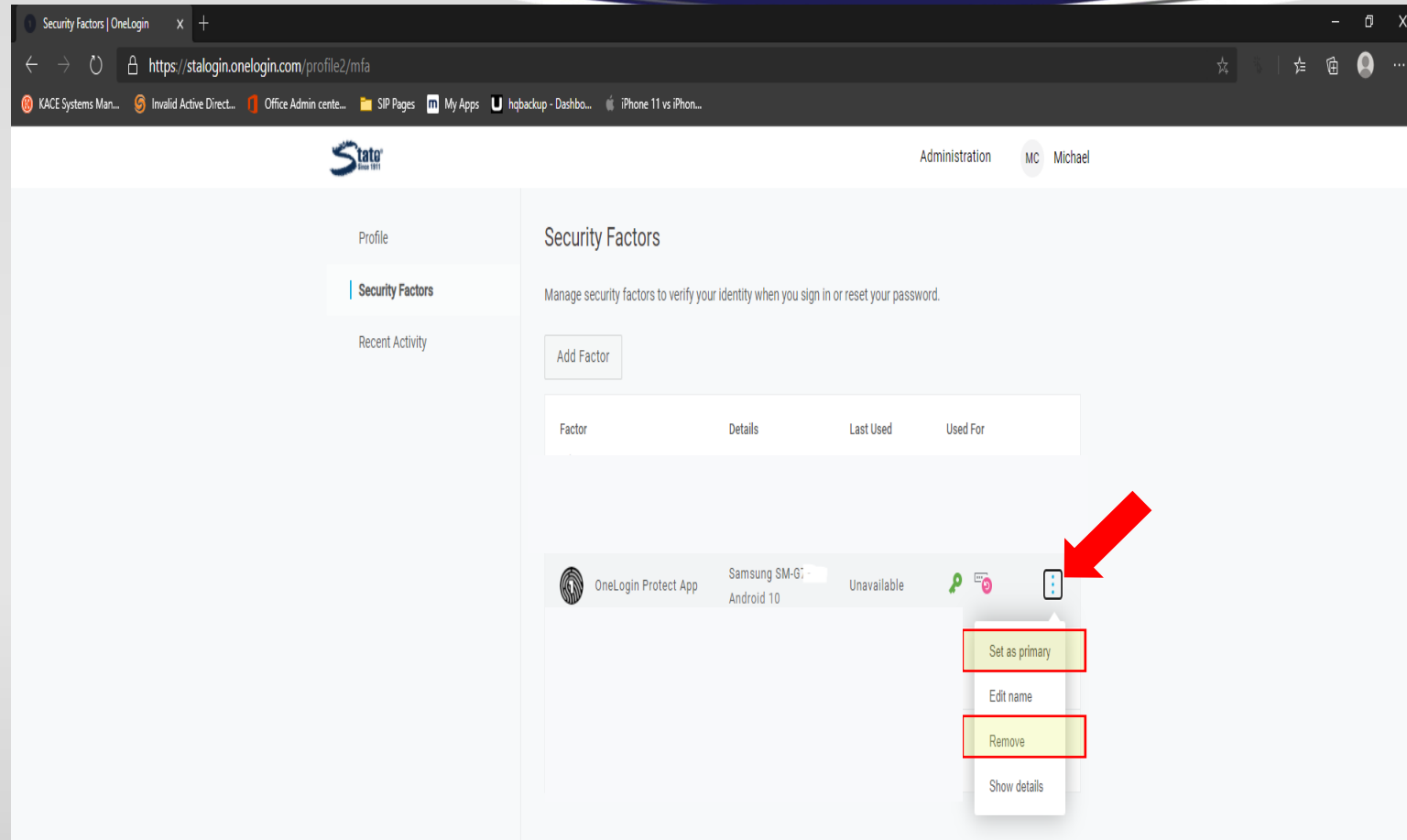


# OneLogin Protect App Process

10. Once completed, you will see StaLogin listed in the app on your New Mobile Device.

11. Go back to StaLogin on your Browser (you opened in step 3).

- Go to your new connection and “SET AS PRIMARY”.
- OPTIONAL: Go to the old connection and “REMOVE”.

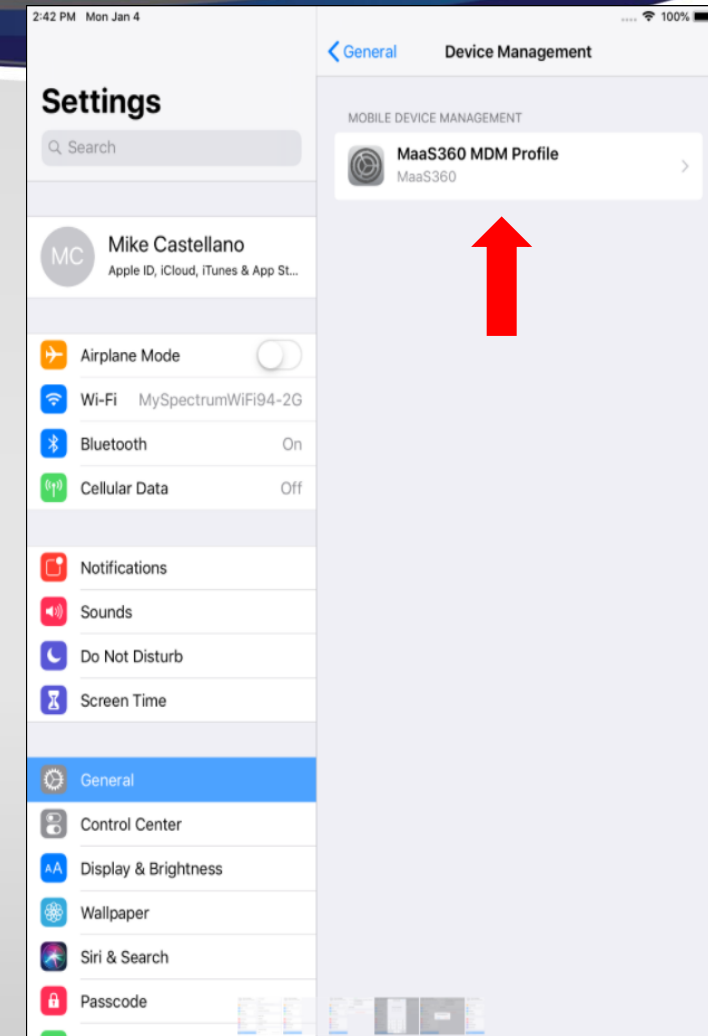
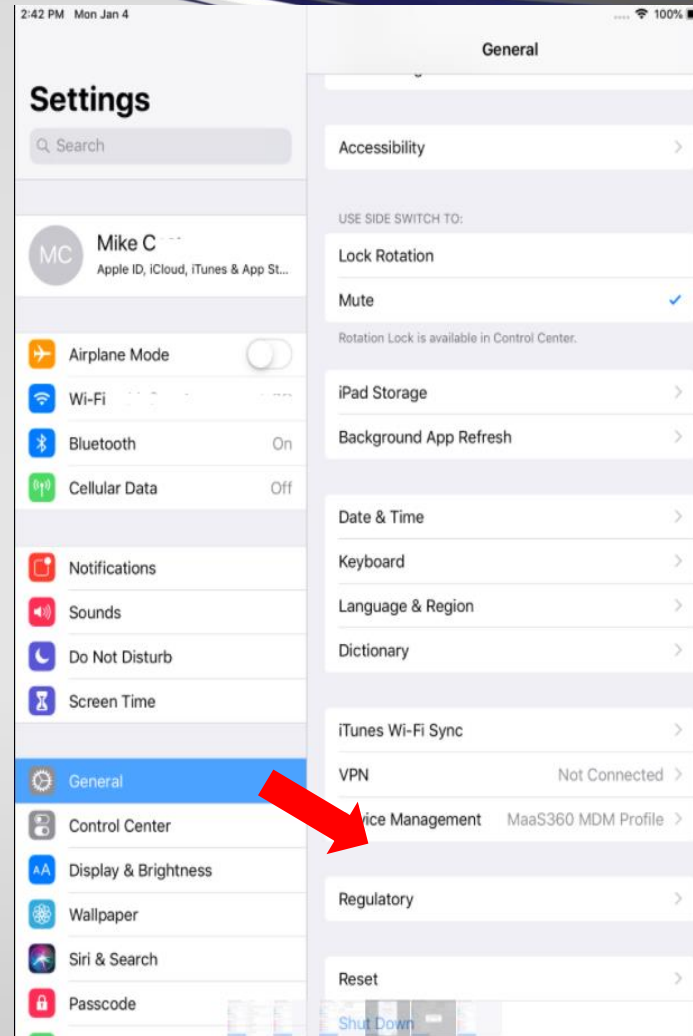


# Removing MaaS 360 from old Device



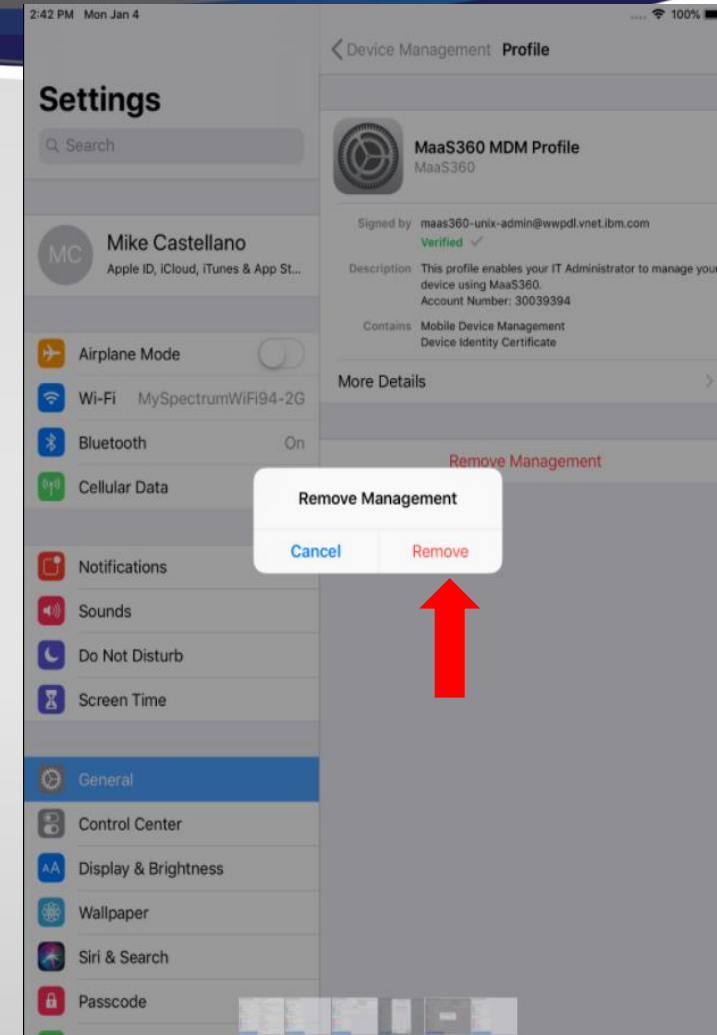
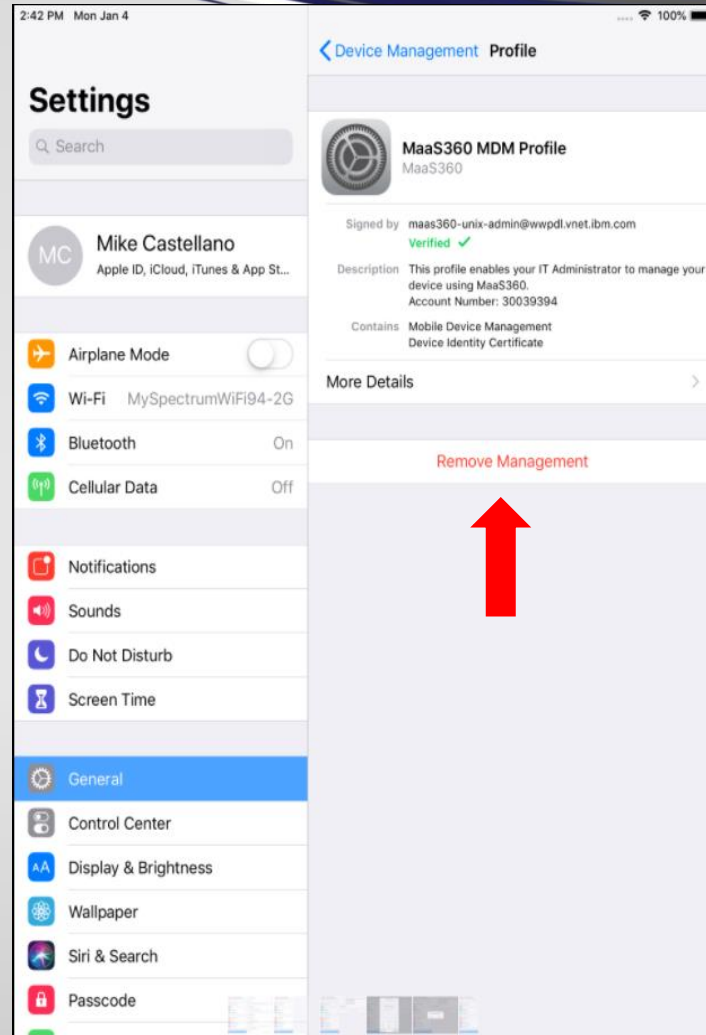
# Removing MaaS 360 Process

1. Go to Settings, then General
2. Go to VPN & Device Management and click on MaaS360 MDM Profile.



# Removing MaaS 360 Process

4. On the next screen, click on Remove Management.
5. You may be prompted to enter your device PIN.
6. When prompted, click “REMOVE”.
7. Once processed you will see there are no profiles listed.



To enroll your new device please use the iOS  
Enrollment Guide Linked here:

[IOS Enrollment Guide](#)